

Report a Licensee

Age Requirements

0-5

,

6-12

,

13-21

,

22-55

,

56-60

,

60+

Available 24/7

No

Family

No

Intake Contact Email

ComplaintAnalysis@dpor.virginia.gov

Intake Process

For more information or to request a claim form call 804-367-1559

Self Refer

Yes

Virginia Department of Professional and Occupational Regulation

<http://www.dpor.virginia.gov/Report-Licensee/>

Main

(804) 367-8504

TTY/TTD

711

Perimeter Center, 9960 Mayland Drive, Suite 102

23233 VA

United States

Monday: 8:30 am-4:30 pm

Tuesday: 8:30 am-4:30 pm

Wednesday: 8:30 am-4:30 pm

Thursday: 8:30 am-4:30 pm

Friday: 8:30 am-4:30 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

,

Spanish

The Virginia Contractor Transaction Recovery Fund is administered under the Virginia Contractor Transaction Recovery Act which provides relief to consumers who have incurred losses through the improper and dishonest conduct of a licensed contractor. Filing a claim does not guarantee payment.

A person who has been awarded a judgment against a licensed contractor in a court of competent jurisdiction in the Commonwealth of Virginia may be eligible to file a claim. The judgment must be obtained against an individual or entity who is licensed by the Commonwealth of Virginia. The judgment must be based upon the improper and dishonest conduct of the contractor, and the judgment must indicate that the court found improper or dishonest conduct by the contractor. The contractor must have been licensed during the period in which the improper or dishonest conduct occurred.

In order to file a claim, the Clerk of Court should be notified that the Board of Contractors must also receive a copy of the notice served on the contractor. After the judgment, an attempt must be made to collect from the contractor by conducting debtor interrogatories. This action determines whether the contractor has any asset which can be sold or applied in satisfaction on the judgment. A claim form must be filed within 12 months after the judgment became final. Filing a claim does not guarantee payment. A single claim is limited to \$20,000.00.

- Visit the [Board for Contractors](#) page to learn more about the Contractor Recovery Fund.
- Visit the [Real Estate Board](#) page to learn more about the Real Estate Recovery Fund.

Service Area(s)

Statewide