

## **Insurance Counseling Referral, VICAP and Medicare Part D**

Age Requirements

No Age Requirement

Available 24/7

No

Other Eligibility Criteria

Contact the office for specific information

Family

No

Intake Process

Intake by phone.

Provider Refer

Yes

Self Refer

Yes

DARS, Office for Aging Services, Division of Community Living

<http://www.vda.virginia.gov/>

<https://www.facebook.com/vadars>

Main

(804) 662-9333

Toll-Free

(800) 552-3402

1610 Forest Avenue, Suite 100

23229 VA

United States

Fee Structure

Call for Information

Languages Spoken

English

The Department for Aging and Rehabilitative Services (DARS), Office for Aging Services, Division for Community Living (DARS) offers through local Area Agencies

on Aging insurance counselors to assist older persons and their families with Medicare, Medicaid, and health and long-term care insurance questions. The Virginia Insurance Counseling and Assistance Program (VICAP) uses trained and certified volunteer counselors located in the local communities who can provide counseling and assistance to older citizens who are confused about Medicare or Medicaid billing issues or about supplemental or long-term insurance options. The Department will refer callers to their local Area Agency on Aging

Service Area(s)

Statewide

Email

[dars@dars.virginia.gov](mailto:dars@dars.virginia.gov)