

Transportation Administration and Scheduling

We can accommodate riders with:

Manual wheelchairs

,

Powered wheelchairs

Other Eligibility Criteria

Adults with a disability or seniors age 60 and older

Intake Contact Email

[nrvaoo@nrvaoo.org](mailto:nrvaoa@nrvaoo.org)

Intake Process

Call the office for assistance.

Intake Contact Telephone

(540) 980-7720

Provider Refer

Yes

Report Problems

Call the Agency

Residency Requirements

Yes

Self Refer

Yes

New River Valley Agency on Aging

<https://www.nrvaoo.org>

<https://www.facebook.com/nrvaoo/>

Main

(540) 980-7720

Toll-Free

(855) 489-4583

44 Third Street NorthWest

24301 VA

United States

Monday: 8:00 am-4:30 pm

Tuesday: 8:00 am-4:30 pm

Wednesday: 8:00 am-4:30 pm

Thursday: 8:00 am-4:30 pm

Friday: 8:00 am-4:30 pm

Saturday: Closed

Sunday: Closed

Fee Structure

Fee Range

,

Sliding Scale Fee

Languages Spoken

English

New River Valley Agency on Aging offers medical transportation. The Non-Emergency Medical Transportation program provides transportation to individuals 60 and older to local medical appointments. This service is also offered for those with a sensory or physical disability. Fess are determined on a sliding scale. There is no fee for persons whose income is at or below the poverty level. Please call or email to learn more or schedule a ride.

Service Area(s)

Floyd County

,

Giles County

,

Montgomery County

,

Pulaski County

,

Radford City

Email

[nrvaoo@nrvaoo.org](mailto:nrvaoa@nrvaoo.org)