

Consumer Complaints

Age Requirements

No Age Requirement

Documents Required

Call for details

Family

No

Intake Process

Visit the website and call for information.

Intake Contact Telephone

(804) 786-2071

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Office of the Attorney General

<https://www.oag.state.va.us/>

<https://www.oag.state.va.us/consumercomplaintform/form/start>

<https://www.facebook.com/jasonmiyaresforvirginia>

https://twitter.com/JasonMiyaresVA?ref_src=twsrc%5Etfw

Main

(804) 786-2042

Phone Emergency

(800) 552-9963

TTY/TTD

(804) 371-8946

202 North Ninth Street

23219 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

The Attorney General enforces state and federal consumer protection laws and offers assistance with filing consumer complaints. The Consumer Protection section of the attorney general's office serves as the central clearinghouse for the receipt, evaluation, investigation, and referral of consumer complaints.

Complaints are either assigned within the section or referred to the appropriate local, state, or federal agency having specific jurisdiction. The section also offers alternative dispute resolution services. Not all complaints fall within the jurisdiction of the attorney general's office. Before filing a complaint, a consumer is requested to view the "[Where to File Complaints](#)" page to determine the proper agency to assist you in the resolution of the complaint.

The office receives hundreds of complaints each week from concerned citizens not only in Virginia but also from other states. You may search the Consumer Complaint Database to review the [status of complaints](#) against a specific business.

Service Area(s)

Statewide

Email

jason@jasonmiyares.com