

## Ombudsman

Available 24/7

No

Intake Contact

Tamar Goodale

Intake Contact Email

tgoodale@jabacares.org

Intake Process

Long-term care service recipients

Intake Contact Telephone

(434) 817-5241

Provider Refer

Yes

Self Refer

Yes

JABA (Jefferson Area Board for Aging)

<http://www.jabacares.org>

<https://www.jabacares.org/ombudsman-program>

<https://www.facebook.com/jaba.charlottesville/>

JABA (@jabacares) / Twitter

Main

(434) 817-5222

674 Hillisdale Drive Suite 9

22901 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Languages Spoken

English

JABA offers the Long Term Care Ombudsman Program that provides information on long term care, including home care, and assistance in resolving complaints concerning long term care facilities within the city of Charlottesville and the counties of Albemarle, Fluvanna, Greene, Louisa and Nelson.

The ombudsman is an advocate whose goal is to promote the highest possible quality of life and care for residents of nursing homes and homes for adults. Trained and certified by the Virginia State Long Term Care Ombudsman Program.

Service Area(s)

Albemarle County

,

Charlottesville City

,

Fluvanna County

,

Greene County

,

Louisa County

,

Nelson County

Email

[info@jabacares.org](mailto:info@jabacares.org)