

## **Adult Protective Services (APS)**

Age Requirements

18 and over

Available 24/7

No

Other Eligibility Criteria

Resident of Botetourt County

Intake Process

Contact the office for more information.

Self Refer

Yes

Botetourt County Department of Social Services

<https://www.botetourtva.gov/356/Social-Services>

Main

(540) 591-5960

Toll-Free

(888) 832-3858

220 Commons Parkway

P.O. Box 99

24083 VA

United States

Monday: 8:00 am-4:00 pm

Tuesday: 8:00 am-4:00 pm

Wednesday: 8:00 am-4:00 pm

Thursday: 8:00 am-4:00 pm

Friday: 8:00 am-4:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

The Department of Social Services investigates reports of abuse, neglect, and exploitation of adults aged 60 and over and incapacitated adults ages 18 and over. The program's goal is to lessen or alleviate the risk of abuse and neglect, including self-neglect, among seniors or adults who need protection. Individuals must be city residents or the incident must have occurred in the city in order to be eligible for this service.

For more information on the services available or to report suspected abuse, neglect or exploitation of an adult, please call our office. To report at night or on weekends, call 1-888-832-3858.

Service Area(s)

Botetourt County

Email

[Botetourt-office@dss.virginia.gov](mailto:Botetourt-office@dss.virginia.gov)