

County Transportation, Medical, Office of Aging

We can accommodate riders with:

Escorts (with paid fare)

,

Guide Animals

,

Hearing Impairment

,

Manual wheelchairs

,

Personal Care Attendants

,

Powered wheelchairs

,

Scooters

,

Vision Impairment

To accommodate riders, we offer:

Accessible Stops

,

Lift equipped vehicle(s)

Age Requirements

56-60

,

60+

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Serves people age 60 and older with or without a disability

Family

No

Intake Contact

Leon Robertson, Transportation Coordinator

Intake Contact Email

leon.robertson@franklincountyva.gov

Intake Process

Call 540-483-9238 to see if you qualify. Telephone referrals and walk-ins accepted. Transportation provided on first come, first serve basis. At least 3 business days notice is required.

Intake Contact Telephone

(540) 483-9238

Provider Refer

Yes

Report Problems

Call the Agency

Residency Requirements

Serves residents of Franklin County.

Self Refer

Yes

Franklin County Parks and Recreation

<https://www.playfranklincounty.com/>

<https://www.playfranklincounty.com/236/Transportation>

<https://www.facebook.com/playfranklinco/>

Main

(540) 483-9238

Essig Recreation Center

295 Technology Drive

24151 VA

United States

Additional Availability Comments

Monday through Friday 8am until 4pm

Fee Structure

Call for Information

Languages Spoken

English

Franklin County provides transportation to and from non-emergency medical and dental appointments for seniors who lack transportation and are over 60 years of age or older and have no other means of transportation. Advance scheduling is

necessary. Individuals that receive Medicaid should contact ModivCare (formerly Logisticare) by calling 1-866-810-8305 and request us as their provider as we cannot transport Medicaid participants directly.

Transportation for dialysis patients is offered three days a week. An appointment is necessary.

The latest appointment time drivers will take individuals is 2 pm since there is no one in the office to support drivers if an appointment runs after 5 pm.

To see if you qualify, please call us at 540-483-9238 for a qualification assessment.

One bus driver is allocated to dialysis patients and only drives to the dialysis center in Rocky Mount.

Service Area(s)

Franklin County