

County Transportation, Medical, Office of Aging

We can accommodate riders with:

Escorts (with paid fare)

,

Guide Animals

,

Hearing Impairment

,

Manual wheelchairs

,

Personal Care Attendants

,

Powered wheelchairs

,

Scooters

,

Vision Impairment

To accommodate riders, we offer:

Accessible Stops

,

Lift equipped vehicle(s)

Age Requirements

56-60

,

60+

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Serves people age 60 and older with or without a disability

Family

No

Intake Contact

Leon Robertson, Transportation Coordinator

Intake Contact Email

leon.robertson@franklincountyva.gov

Intake Process

Call 540-483-9238 to see if you qualify. Telephone referrals and walk-ins accepted. Transportation provided on first come, first serve basis. At least 3 business days notice is required.

Intake Contact Telephone

(540) 483-9238

Provider Refer

Yes

Report Problems

Call the Agency

Residency Requirements

Serves residents of Franklin County.

Self Refer

Yes

Franklin County Parks and Recreation

<https://www.playfranklincounty.com/153/Office-of-Aging>

<https://www.playfranklincounty.com/236/Transportation>

<https://www.facebook.com/playfranklinco/>

Main

(540) 483-9238

295 Technology Drive

24151 VA

United States

Additional Availability Comments

Monday through Friday 8am until 4pm

Fee Structure

Call for Information

Languages Spoken

English

Franklin County, Office of Aging, provides medical transportation to adults over 60 years of age who are wheelchair-bound or have no other means of transportation. Non-emergency medical transportation, including dental appointments, is available. Transportation is on a first-come, first served basis with at least 3 days notice given.

Advance scheduling is necessary. Individuals who receive Medicaid should contact ModivCare (formerly Logisticare) by calling 1-866-810-8305, requesting us as the provider as we cannot transport Medicaid participants directly. Transportation is to appointments locally and out of town to Roanoke, Martinsville, Westlake, and Salem.

Please call 540-483-9238 for a qualification assessment.

Service Area(s)

Franklin County