

Auto Safety Hotline

Age Requirements

18 and over

Available 24/7

No

Other Eligibility Criteria

No residency requirement

Intake Process

Phone. Visit the website to file a complaint or check about a vehicle defect.

Report Problems

Call the Agency

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Send an Email

Self Refer

Yes

The Center for Auto Safety

<https://www.autosafety.org/>

Main

(202) 328-7700

Toll-Free

(800) 424-9393

TTY/TTD

(800) 424-9153

4400 Jenifer St, NW Suite 331

20015-2113 DC

United States

Fee Structure

No Fee

Languages Spoken

English

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Spanish

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Sign Language

The Center for Auto Safety provides vehicle safety recall information and literature on auto safety. Receives complaints on safety problems with motor vehicles, tires, and automotive equipment like child safety seats. Makes referrals to the Federal Trade Commission, Consumer Product Safety Commission, Environmental Protection Agency, manufacturers, etc.

The website gives a place to file a complaint, view complaints, check lemon law in your state and do research on a certain make.

Department of Transportation - Vehicle safety hotline is 800-424-9393.

Subway Stop: L'Enfant Plaza; Bus Line: Metrobus

Service Area(s)

Statewide

Email

contact@autosafety.org