

## **Harrisonburg Paratransit**

We can accommodate riders with:

Manual wheelchairs

,

Powered wheelchairs

To accommodate riders, we offer:

Wheelchair on lift for people with mobility problems

Age Requirements

No Age Requirement

Documents Required

Call for details

Intake Process

Call for information. Visit the website.

Intake Contact Telephone

(540) 432-0492

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Harrisonburg Department of Public Transportation

<https://www.harrisonburgva.gov/bus-service>

<https://www.harrisonburgva.gov/paratransit-service>

Main

(540) 432-0492

475 East Washington Street

22802 VA

United States

Monday: 8:00 am-4:30 pm

Tuesday: 8:00 am-4:30 pm

Wednesday: 8:00 am-4:30 pm

Thursday: 8:00 am-4:30 pm

Friday: 8:00 am-4:30 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Transit route times may vary. Visit the website for route schedules.

Fee Structure

No Fee

Languages Spoken

English

Harrisonburg Paratransit is a specialized public transportation service that operates within the City of Harrisonburg for persons who have disabilities as described in the Americans with Disabilities Act (ADA). Wheelchair-accessible vehicle service is offered for trips within the City of Harrisonburg. Service is curb-to-curb only. Drivers are not allowed to enter homes or destinations or to assist passengers with packages.

Harrisonburg Transit also offers Fixed-Route Bus service. This bus fleet uses 35-foot Gillig transit buses that kneel and have ramps for ADA access. 35 fixed-route vehicles and 8 paratransit vehicles (all vehicles are accessible).

Passengers who require a Personal Care Assistant will be allowed such assistance at no additional cost. All persons who want to use this service must be issued a paratransit card by first completing [this application](#). The ADA Riders guide can be found on the website

As of 2021, Harrisonburg Paratransit is operating fare-free for transit and paratransit service until further notice. When a fare is charged, an exact change is required. Drivers are not able to make change.

Service Area(s)

Harrisonburg City

Email

[HDPT-dispatch@harrisonburgva.gov](mailto:HDPT-dispatch@harrisonburgva.gov)