

Eldercare Locator

Age Requirements

No Age Requirement

Available 24/7

No

Other Eligibility Criteria

No restrictions

Family

No

Intake Process

Telephone, email, visit the website

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Administration for Community Living (ACL)

<http://www.acl.gov>

<https://eldercare.acl.gov/Public/Index.aspx>

Main

(800) 677-1116

Toll-Free

(800) 677-1116

330 Independence Avenue SW

20201 DC

United States

Fee Structure

No Fee

Languages Spoken

English

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Language Line available

The Eldercare Locator, a public service of the Administration on Aging, U.S. Department of Health and Human Services, is a nationwide service that connects older Americans and their caregivers with information on senior services.

Eldercare Locator Information Specialists connect older adults and caregivers directly to local Area Agencies on Aging, Title VI Native American aging programs, Aging and Disability Resources Centers, and other pertinent aging resources nationwide. Callers can also order brochures and speak with a Spanish-speaking Information Specialist.

Additional education on long-term care options, senior transportation, benefits eligibility, and caregiver issues is available if requested.

The National Association of Area Agencies on Aging (n4a) administers the Eldercare Locator, a public service of the U.S. Administration on Aging (AoA).

Service Area(s)

Nationwide