

## Hampton Roads Bus Service

We can accommodate riders with:

Manual wheelchairs

,

Powered wheelchairs

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Serves the general public.

Family

No

Intake Process

Call or walk in for assistance. You can also visit the website for information

Intake Contact Telephone

(757) 222-6100

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Hampton Roads Transit

<https://gohrt.com/>

<https://gohrt.com/fares/discounted-fare-id/>

<https://www.facebook.com/hrtfan>

[https://twitter.com/gohrt\\_com](https://twitter.com/gohrt_com)

Main

(757) 222-6100

TTY/TTD

(757) 722-8427

Customer Service  
3400 Victoria Boulevard  
23661 VA  
United States

Monday: 5:00 am-7:00 pm

Tuesday: 5:00 am-7:00 pm

Wednesday: 5:00 am-7:00 pm

Thursday: 5:00 am-7:00 pm

Friday: 5:00 am-7:00 pm

Saturday: 7:00 am-7:00 pm

Sunday: 8:30 am-5:00 pm

Additional Availability Comments

Hours are for customer service. Holiday hours are 9:00 AM-4:00 PM. Bus service hours vary. See the website for bus schedules.

Fee Structure

Fee Range

Payment Method(s)

Private Pay

Languages Spoken

English

,

Spanish

Hampton Roads Transit (HRT) serves all of North and South Hampton Roads. Public transportation on a fixed route is provided throughout the seven cities of Chesapeake, Hampton, Newport News, Norfolk, Portsmouth, Suffolk, and Virginia Beach. Routes and schedules [Routes and schedules](#) are available to view and download from the website.

Older adults (age 65 and over) and people with disabilities who have a valid HRT Discounted Fare ID card, HRT ADA Certification card, DMV ID, or a valid Medicare card and photo identification are eligible to pay a discounted fare on HRT's fixed-route services. Seniors and Medicare cardholders do not have to complete an application. simply bring a State/Government/Military ID or Medicare Card to a listed

location.

All HRT vehicles, except light rail, are equipped with electronic fare boxes. Fare boxes accept cash, coins, and GoPasses. Fare boxes and/or vehicle operators cannot make change, so please have the exact fare when boarding. All sales are final. HRT does not give refunds on any purchases

There are approximately 240 buses, 7 light rail cars, 52 vanpool vehicles, and 159 demand response vehicles in operation to provide a variety of transportation. A [Discounted Fare ID](#) is available to be downloaded from the website. For more information, call Customer Service at 757-222-6000. There is a processing center in Norfolk and in Hampton.

Service Area(s)

Chesapeake City

,

Hampton City

,

Newport News City

,

Norfolk City

,

Portsmouth City

,

Suffolk City

,

Virginia Beach City

Email

[Use email form on the website.](#)