

## **Cardinal Care Medicaid Benefits, Downtown**

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Serves adults age 60 and older and persons with disabilities age 18 and older.

Family

No

Intake Process

Call for an assessment and to determine eligibility. A written application is required.

Intake Contact Telephone

(804) 646-8865

Provider Refer

Yes

Report Problems

Call the Agency

Residency Requirements

Serves residents of the City of Richmond.

Self Refer

Yes

City of Richmond Department of Social Services

<https://www.rva.gov/social-services>

<https://www.rva.gov/social-services/esi-medicaid>

Main

(804) 646-8865

Marshall Plaza Building

900 East Marshall Street

23219 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

The Virginia Department of Social Services Adult Services Program assists older adults or adults with disabilities who need services or support to enhance self-sufficiency and improve their quality of life. Services offered may include:

- Home-based services (companion, chore, and homemaker services)
- Adult foster care
- Adult daycare
- Case management
- Nutrition
- Assessments for adults entering or residing in assisted living facilities
- Screenings for adults entering nursing facilities or who need Cardinal Care Medicaid-funded home and community-based waivers.

Service Area(s)

Richmond City

Email

[asksocialservices@richmondgov.com](mailto:asksocialservices@richmondgov.com)