

Citizens First Info Center, Services Information

Age Requirements

18 and over

Available 24/7

No

Family

No

Intake Process

Call to speak with a customer service representative. Chat online, email a request 24/7. If you leave a message, you will be contacted the next business day.

Self Refer

Yes

Lynchburg Government Offices

<http://www.lynchburgva.gov/>

<http://www.lynchburgva.gov/citizensfirst>

Main

(434) 856-2489

900 Church Street

24504 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

The Citizens First Info Center is a one-stop citizen assistance office. If you want to get general information about the City and make service requests, call 434-856-CITY (2489) between 8:30 a.m. and 5:00 p.m.

You can report neighborhood problems, get information about city services, register complaints, make inquiries, or even pay the City a compliment. When you report a problem, we notify the appropriate department to provide assistance. Then we keep track of your request until you get the service you need.

Chat feature is available.

Service Area(s)

Lynchburg City