

Social Security Benefits

Available 24/7

No

Other Eligibility Criteria

Call for age restrictions or disability requirements.

Family

No

Intake Process

Self-referral. Written application, birth verification, Social Security card & proof of U.S. Citizenship required.

Social Security Administration, Roanoke

<http://www.socialsecurity.gov/>

Main

(866) 701-8179

Toll-Free

(800) 772-1213

TTY/TTD

(800) 325-0778

612 South Jefferson Street, Suite 100

24011 VA

United States

Monday: 9:00 am-4:00 pm

Tuesday: 9:00 am-4:00 pm

Wednesday: 9:00 am-4:00 pm

Thursday: 9:00 am-4:00 pm

Friday: 9:00 am-4:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

The Roanoke Office of the Social Security Administration provides information and services in regard to: retirement benefits, survivors benefits, Medicare benefits and Supplemental Security Income. Supplemental Security Income is a program for people with low income and resources (assets) who are 65 and older, and/or blind or disabled.

Most Social Security business does not require a visit to a local field office. Many services, including applying for retirement, disability and Medicare benefits, creating a my Social Security account, replacing a Medicare card, or reporting a change of address or telephone number are conveniently available anytime at www.socialsecurity.gov. Social Security also offers assistance via a toll-free number, 800-772-1213 (Voice) and 800-325-0778 (TTY). Representatives are available from 7:00 AM until 7:00 PM, Monday through Friday.

To find [your local office](#) by zip code use the online Social Security Office Locator.

Service Area(s)

Botetourt County

,

Buena Vista City

,

Craig County

,

Floyd County

,

Franklin County

,

Lexington City

,

Montgomery County

,

Radford City

,

Roanoke City

,
Roanoke County

,
Rockbridge County

,
Salem City