

# Paratransit Service

We can accommodate riders with:

Guide Animals

,

Hearing Impairment

,

Manual wheelchairs

,

Personal Care Attendants

,

Powered wheelchairs

,

Scooters

,

Vision Impairment

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Intake Contact Email

[trips@ridejaunt.org](mailto:trips@ridejaunt.org)

Intake Process

Call or download the application from the website. After the application is approved, rides may be scheduled by calling or emailing reservation requests to [trips@ridejaunt.org](mailto:trips@ridejaunt.org) or [dispatchemails@ridejaunt.org](mailto:dispatchemails@ridejaunt.org).

Intake Contact Telephone

(434) 296-3184

Report Problems

Call the Agency

Residency Requirements

Serves Charlottesville and portions of Albemarle County.

Self Refer

Yes

JAUNT Regional Public Transit

<https://www.ridejaunt.org>

<https://ridejaunt.org/ada-service-area/>

<https://www.facebook.com/ridejaunt/>

Main

(434) 296-3184

Toll-Free

(800) 365-2868

104 Keystone Place

22902-6200 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Bus operation hours are Monday - Saturday: 6 am - 11 pm; Sunday: 7 am - 10 pm

Dispatch Hours are Monday - Saturday: 5:30 am - 11 pm; Sunday: 6:30 am - 6 pm

Reservations Hours are Monday-Friday: 8:30 am - 5 pm

Fee Structure

Fee Range

Payment Method(s)

Private Pay

Languages Spoken

English

JAUNT's ADA paratransit service is available within a  $\frac{3}{4}$  mile radius of Charlottesville Area Transit's (CAT) fixed route system. A map showing the ADA Buffer is available on the website and additional information can be found at [www.charlottesville.org](http://www.charlottesville.org).

Within this defined area, trips will be provided by the paratransit service upon request. Origins and destinations outside of this area will not be served by the ADA paratransit service, although they may be reached by JAUNT's rural transit service. This demand-response service to people with disabilities is in accordance with the

Americans with Disabilities Act (ADA).

The hours of operation for ADA paratransit are Monday – Saturday, 6:00 a.m. to 12:00 a.m., and Sunday 6:00 a.m. to 10:00 p.m. Service operates with limited capacity on all holidays, except Christmas Day on which there is no service is offered by JAUNT systemwide. Days and hours of operation may change.

A registered Personal Care Attendant may accompany their client at no additional charge. One other additional companion may accompany the individual with prior notice to the reservationist for \$1.50 each way.

Until further notice, there is no fare to use and of JAUNT's transportation services.

Service Area(s)

Albemarle County

,

Charlottesville City

Email

[info@ridejaunt.org](mailto:info@ridejaunt.org)