

## **Paratransit, Americans with Disabilities Act Service**

We can accommodate riders with:

Hearing Impairment

,

Vision Impairment

To accommodate riders, we offer:

Staff training on assisting people with mobility problems

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Visit the website for more eligibility guidelines.

Family

No

Intake Process

Call the office for an application form.

Intake Contact Telephone

(276) 645-7385

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Bristol Virginia Transit

<https://www.bristolva.org/196/Transit>

<https://www.bristolva.org/646/Paratransit>

Main

(276) 645-7384

2515 Valley Drive  
24201 VA  
United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Transportation is not available on Saturday and Sunday.

Fee Structure

Fixed Fee

Payment Method(s)

Cash only

,

Private Pay

Languages Spoken

English

The City of Bristol Transit System offers services for persons unable to use the regular fixed-route bus services. Riders must be certified as specified by Americans with Disabilities Act guidelines before scheduling rides. Bristol Transit provides the necessary forms for individuals who qualify. You can find the program and eligibility requirements on the website.

Paratransit can take you shopping, to medical appointments or anywhere within the service area.

The exact fare is required. Drivers cannot make change.

Service Area(s)

Bristol City

Email

[transit@bristolva.org](mailto:transit@bristolva.org)