Adult Protective Services (APS)

Age Requirements

18 and over

Other Eligibility Criteria

Resident of Colonial Heights.

Intake Contact Email

local041@chesterfield.gov

Intake Process

Please contact the office for more information or visit the website

Report Problems

Call the Agency

Self Refer

Yes

Colonial Heights Department of Social Services

https://www.chesterfield.gov/569/Social-Services

https://www.chesterfield.gov/749/Adult-Protective-Services

Main

(804) 748-1100

Toll-Free

(888) 832-3858

c/o Chesterfield-Colonial Heights Department of Social Services

9501 Lucy Corr Circle

23832 VA

United States

Additional Availability Comments

To report at night or on weekends, call 888-832-3858.

Fee Structure

No Fee

Languages Spoken

English

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Multi-Lingual

The Department of Social Services investigates reports of abuse, neglect, and exploitation of adults aged 60 and over and incapacitated adults ages 18 and over.

The program's goal is to lessen or alleviate the risk of abuse and neglect, including self-neglect, among seniors or adults who need protection. Individuals must be city residents or the incident must have occurred in the city in order to be eligible for this service.

For more information on the services available or to report suspected abuse, neglect or exploitation of an adult, please call our office. To report at night or on weekends, call **the 24-hour hotline at 1-888-832-3858**. Adult Protective Services are designed to establish and/or strengthen appropriate family and social support systems in order to protect adults at risk of abuse, neglect, and exploitation and to prevent the occurrence of abuse, neglect, and exploitation.

Services to adults include the receipt and investigation of reports of abuse, neglect or exploitation of adults, as well as reports that adults are at risk of abuse, neglect, or exploitation. Protective services also include assessing needs, identifying services, and ensuring service delivery.

Service Area(s)
Colonial Heights City