

## **Caption Service and Phone for Hard of Hearing**

Age Requirements

No Age Requirement

Documents Required

Picture ID

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Proof of address

Other Eligibility Criteria

Available only to individuals who have a hearing disability that necessitates the use of the captioning service to communicate effectively on the phone.

Intake Contact

Lisa Mottesheard - Employee Code: 1635066

Intake Contact Email

LMottesheard@CaptionCall.com

Intake Process

Contact Community Outreach Rep, Lisa Mottesheard 804) 349-7567 or vial email: LMottesheard@CaptionCall.com to review requirement of hearing loss that needs captioning service to communicate effectively on the phone and schedule delivery and set up that is provided at no-cost as well.

Intake Contact Telephone

(804) 349-7567

Provider Refer

Yes

Report Problems

Send an Email

Self Refer

Yes

CaptionCall

<https://captioncall.com>

<https://captioncall.com/products/captioncall-phone/>

<https://www.facebook.com/CaptionCall/>

Main

(804) 349-7567

(Internet Resource)

84123 UT

United States

Fee Structure

No Fee

Languages Spoken

English

,

Spanish

CaptionCall® is a state-of-the-art telephone for anyone who experiences difficulty hearing on the phone.

Free installation; Free hands on training and free ongoing customer support.

Similar to captioned television, CaptionCall uses advanced technology and a communications assistant to quickly provide written captions of what callers say on a large, easy-to-read screen. It works like a regular telephone – simply dial and answer calls as usual – speak and listen using a phone handset like always. Plus, CaptionCall offers exceptional sound quality with audio and frequency settings that can be customized to each person's hearing loss.

Service Area(s)

Nationwide

Email

[LMottesheard@CaptionCall.com](mailto:LMottesheard@CaptionCall.com)