Patient Transportation Services

Age Requirements
No Age Requirement
Available 24/7
Yes
Intake Process
Call for information and to arrange services. Offered for many different locations. If it is an emergency please call 911.
Intake Contact Telephone
(800) 422-8482
Carilion Clinic
http://www.carilionclinic.org
Main
(540) 345-7628
Toll-Free
(800) 422-8482

1 Riverside Circle
24016 VA
United States

Fee Structure
Call for Information
Payment Method(s)
Private Pay
,
Private Insurance
,
Medicaid
,
Medicare
Languages Spoken
English

Carilion Clinic Patient Transportation Services (CCPT) provides non-emergency and emergency medical transportation, including air ambulance transportation 24 hours per day. Ambulances cover all of Virginia and West Virginia, with bases in Roanoke, Bedford, Lexington, Westlake, Franklin, Giles, and Radford. Transports are also provided to and from other states.

CCPT provides Basic Life Support/Advanced Life Support (BLS/ALS), to all types of facilities, organizations, and patients. Patients are transported to and from the hospital, nursing homes, doctor's offices, and dialysis facilities.

CCPT services include:

- Carilion Clinic Life-Guard air transport
- Ground transport
- State-of-the-art Communication Center
- Neonatal Pediatric Team Contract
- 911 EMS coverage
- Bike EMS Team.

To contact CCPT use the 24-Hour Communications Center at 888-377-7628 or 540-345-7628.

Carilion Clinic Patient Access and Eligibility Assistance Services can review the list of participating insurance plans with you. You can call them at (540) 510-6400, or you can view the list online here.

Accredited by the Commission of Accreditation of Medical Transport Systems (CAMTS).

Licensed by the Virginia Office of Emergency Medical Services (EMS).

Service Area(s)
Augusta County
,
Bedford County

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Bland County

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Botetourt County

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Craig County

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Floyd County

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Franklin County

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Giles County

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Montgomery County

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Pulaski County

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Radford City

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Roanoke City

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Roanoke County

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Salem City

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Staunton City

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Waynesboro City

,

Wythe County