

## Accessible Transportation

We can accommodate riders with:

Manual wheelchairs

,

Powered wheelchairs

To accommodate riders, we offer:

Wheelchair on lift for people with mobility problems

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Intake Process

Call for information or visit the website.

Intake Contact Telephone

(540) 432-0492

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Harrisonburg Department of Public Transportation

<https://www.harrisonburgva.gov/bus-service>

<https://www.harrisonburgva.gov/paratransit-service>

Main

(540) 432-0492

475 East Washington Street

22802 VA

United States

Monday: 8:00 am-4:30 pm

Tuesday: 8:00 am-4:30 pm

Wednesday: 8:00 am-4:30 pm

Thursday: 8:00 am-4:30 pm

Friday: 8:00 am-4:30 pm

Saturday: Closed

Sunday: Closed

#### Additional Availability Comments

Basic hours of operation: Monday through Friday 6:30 am - 6:30 pm and Saturday 8:30 am - 5:30 pm. Transit route times may vary. Visit the website for route schedules.

#### Fee Structure

No Fee

#### Languages Spoken

English

Harrisonburg Paratransit is a specialized public transportation service that operates within the City of Harrisonburg for persons who have disabilities as described in the Americans with Disabilities Act. Wheelchair-accessible vehicle service is offered for trips within the City of Harrisonburg.

The Department of Transportation Americans with Disabilities Act (ADA) was signed into federal law in 1990. This is a civil rights law that requires all public entities operating fixed-route transit to provide complementary paratransit to persons with disabilities. Eligibility is to be strictly limited to certain categories of individuals.

Passengers who require a Personal Care Assistant (PCA) will be allowed such assistance at no extra cost. Paratransit cards will be marked to acknowledge this requirement. Call to see if there is a fee for a personal companion. Drivers are not allowed to enter homes or destinations to assist passengers or to assist with packages. Service is curb-to-curb only.

All persons who use this service must be issued a paratransit card. Applications are available in the Public Transit office located at 475 E. Washington Street. You may request an application through the mail by contacting Cheryl Spain or downloading the application.

#### Service Area(s)

Harrisonburg City

#### Email

[HDPT-dispatch@harrisonburgva.gov](mailto:HDPT-dispatch@harrisonburgva.gov)