

## Accessible Transportation

We can accommodate riders with:

Manual wheelchairs

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Powered wheelchairs

To accommodate riders, we offer:

Lift equipped vehicle(s)

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Intake Contact Email

info@gowata.org

Intake Process

Call, visit the website, or use the app to track live ride times and routes. Feel free to call if you have any special transportation needs.

Intake Contact Telephone

(757) 220-5493

Provider Refer

No

Report Problems

Call the Agency

Residency Requirements

Serves individuals in James City County, the City of Williamsburg, and the Bruton District only of York County.

Self Refer

Yes

Williamsburg Area Transit Authority (WATA)

<http://gowata.org/>

<https://www.facebook.com/WilliamsburgAreaTransitAuthority/>

goWATA\_VA

Main

(757) 220-5493

7239 Pocahontas Trail  
23185 VA  
United States

Monday: 6:00 am-9:00 pm  
Tuesday: 6:00 am-9:00 pm  
Wednesday: 6:00 am-9:00 pm  
Thursday: 6:00 am-9:00 pm  
Friday: 6:00 am-9:00 pm  
Saturday: 6:00 am-9:00 pm  
Sunday: 8:00 am-6:00 pm

Fee Structure

Fixed Fee

Payment Method(s)

Cash only

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Credit / Debit

Languages Spoken

English

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Spanish

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Language Line available

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Call if translation is needed

Williamsburg Area Transit Authority (WATA) provides fully accessible buses on fixed routes for customers. The buses have the ability to kneel to the ground, making the first step easier and safer to use. Integrated wheelchair ramps are also available in the entryway to provide disabled passengers with a smooth transition into the bus and a flat floor to their seats.

While steps are required for entry into the Trolley and smaller Body-on-Chassis vehicles, these vehicles feature a wheelchair lift in the rear, providing a flat transition into the vehicles. Up to two wheelchairs may be properly secured on board each vehicle.

For riders who have a disability that prevents them from making some or all their trips on fixed-route buses, WATA offers a origin-to-destination service called Paratransit, for our service area. The Paratransit shared-ride service is provided as part of our efforts to meet the requirements of the Americans with Disabilities Act of 1990 (or ADA).

Service Area(s)

James City County

,

Williamsburg City

,

York County

Email

[info@gowata.org](mailto:info@gowata.org)