## Metro Lift

Age Requirements No Age Requirement Available 24/7 No **Documents Required** Call for details Intake Contact SmarTrip Customer Support **Intake Process** Visit the website to enroll online or to schedule an in-person enrollment appointment. Intake Contact Telephone (888) 762-7874 **Provider Refer** Yes **Report Problems** Call the Agency Send a Letter **Residency Requirements** Serves residents of Virginia, Washington DC, and Maryland. Self Refer Yes Washington Metropolitan Area Transit Authority (Metro) http://www.wmata.com/ https://www.wmata.com/fares/Reduced-Fare-Programs/MetroLift/index.cfm https://www.facebook.com/MetroForward https://twitter.com/wmata Main (202) 637-7000 Toll-Free (888) 762-7874

655 Virginia Avenue SW 20024 DC United States Monday: 7:00 am-8:00 pm Tuesday: 7:00 am-8:00 pm Wednesday: 7:00 am-8:00 pm Thursday: 7:00 am-8:00 pm Friday: 7:00 am-8:00 pm Saturday: Closed Sunday: Closed Additional Availability Comments The customer service call center is closed on Thanksgiving, Christmas, and New Year's Day. Fee Structure Fee Range Payment Method(s) Private Pav Languages Spoken English

Metro Lift is a reduced-fare program for DC, Maryland, and Virginia customers enrolled in SNAP (Supplemental Nutrition Assistance Program). A 50 percent discount on Metrobus and Metrorail trips. Metro Lift is not accepted on MetroAccess. The discount does not apply to pass products.

Online enrollment, and appointment scheduling for in-person enrollment, required documents, answers to frequent questions, multi-language flyers, and more are available on the website. Online enrollment is available for appointments at the Metro Center Metro Station, L'Enfant Metro Headquarters, and the New Carrolton Metro Offices.

Enrollment center business hours are Monday thru Thursday from 8:00 AM until 4:00 PM and Fridays from 8:00 AM until 6:00 PM. Enrollment centers are closed on weekdays from 12:00 PM to 1:00 PM.

Language assistance and interpretation are free of charge for over 100 languages. Call (202) 637-7000 or TTY (202) 638-3780. Press 1 for Spanish translation. For all other languages, press 88 and then press 5.

Service Area(s) Alexandria City

Arlington County

Fairfax City

,

Fairfax County

Falls Church City

Loudoun County

Manassas City

Manassas Park City

Maryland

Prince William County

Washington DC